



BCSLS Telehealth Video Broadcast

With **Dr. John Penman, VIHA**

QC and EQA to Achieve Interlaboratory Harmonization

December 17th, 2009

I think the topic is very practically oriented toward the bench technologist as much as quality resource staff. My recent experience here in the Vancouver Island Health Authority shows that bench technologists are involved in much of the day to day quality processes, not only running regular QC, but submitting and reviewing regular EQA submissions and results. More importantly, the processes of instrument maintenance and calibration feed directly into quality and quality monitoring, and the BC directive to standardize processes and harmonize services within and among health authorities make this a subject needing broad awareness.

The presentation would take a broad view of quality and harmonization, and the components that are important to achieving these. Practical ideas on processes and systems to improve these is the meat of the presentation and are based on my practical experience chairing a quality and harmonization initiative for global laboratories providing lab services to global clinical research studies.

Dr. John Penman:

- Born and schooled in Zimbabwe (ex Rhodesia)
- MBChB University of Cape Town South Africa 1972 (started medicine in 1967, the year of the worlds first heart transplant at Groote Schuur Hospital which is the teaching hospital for medical students at UCT)
- General Pathology Specialty - University of Cape Town 1980
- 19 years in general private pathology practice 1981-1999 and senior partner for 10 years
- Director of Medical Services and Chairperson of the Global Laboratory Operations Group for a global central laboratory service for clinical pharmaceutical research - 1999 - 2008
- Currently Medical Biochemist with VIHA based at Victoria General and Royal Jubilee Hospitals

Details: Thursday, Dec 17, 2009 at 6:00pm – 8:00pm (PDT)

Registration fee for this event: \$25 BCSLS Members/\$50 Non-Members

Online Registration is available on our web site at [BCSLS Education - Live Events](#)