

<b>Day 1 - April 19 - Friday</b>		
<b>8:30 - 9:00 am Registration &amp; Coffee</b>		
900-915	Welcome	Brenda Jackson
0915-1015	Building the MLA Knowledge Library: From Competency Profiles to Certification Registry	Sharmen Vigouret Lee and Sian Nuttall
<b>1015-1030 Break</b>		
1030-1035	Why? #1: Techniques to make blood collection easier	
1035-1135	Not just for CSI: How to Collect, Handle and Transport Specimens for Molecular Testing in Microbiology	Dr. Benjamin Mack
1140-1210	Electronic Lab Ordering (eOrders) - Establishing a Connected Health System	Gerome Mangubat
<b>1210-1255 Lunch</b>		
1255-1300	Why? #2: New lab equipment from the last 5 years	
1300-1400	Accreditation and Sample Collection	Joel Droogers
<b>1400-1415 Break</b>		
1415-1420	Why? #3: Blood culture collection questions	
1420-1520	Hand Hygiene	Dr. Richard Cleve
	Wrap up and Prizes	
<b>Day 2 - April 20 - Saturday</b>		
<b>800 Registration &amp; Coffee</b>		
830-0845	Welcome and MLA Awards	
0850-0950	Violence Prevention for Medical Laboratory Professionals – A Refresher	Sharmen Vigouret Lee
0952 - 1001	Why? #4: Lab Reference Range and Critical Results	
<b>1000 - 1010 Break</b>		
1010-1110	Cracking the Dementia Code for Medical Laboratory Professionals	Karen Tyrell
1115-1215	Emotional Harmony: Finding Well-being at Work and Home	Laurie Shopland
<b>1215-1300 Lunch</b>		
1300-1305	Why? #5: New lab instrument start to end process	
1305-1405	Food Quality Matters - Using Therapeutic Nutrition to Improve Health	Dr. Barbra Allen Bradshaw
<b>1405-1420 Break</b>		
1420-1430	Why? #6: Order of draw and blood tube colours	
1430-1530	Difficult Collections: The Child	Dr. Richard Cleve
Wrap up & prizes		