



# Elsie Chan

1. What professional designations do you have and what school and city did you attend for your lab education? MLT Education: BCIT, Vancouver, Professional Designations: MHA, BMLSc, MLT
2. After you graduated and started working, what surprised you most about your profession and/or those things that continue to surprise you? Many feel that technical skills are the most important skill a Med Lab tech possess. However, soft skills like communication skills and team player is just as important. When I started working as an MLT I found an emphasis in the importance of being able to communicate with my peers especially during shift transition and the importance to work well as a team in order to manage heavy workloads within a shift.
3. Tell us what you are most looking forward to about being in the BCSLS Board of Directors. I am looking forward to being able to apply my leadership experience with program development and deep commitment to furthering the lab community to assist BCSLS with meeting it's strategic goals.
4. Describe what your current work role is and what a typical day looks like for you? I am currently the Accreditation Specialist of the Laboratory Medicine Program at the Diagnostic Accreditation Program (DAP). I work closely with regional laboratory quality leaders, and laboratory technical leaders in the public and private laboratories to support diagnostic laboratories throughout BC with the accreditation process.
5. What do you like most about your position? I enjoy being able to connect with Lab Leaders from across BC to support them with Accreditation activities and working together to ensure patient safety.
6. Which career accomplishments are you most proud of?
7. I am proud of completing my master's while working full-time! What do you like to do in your spare time? Baking and Yoga!
8. If you could go back 20 years to visit yourself, what advice would you give? Don't be afraid to ask questions and keep an open mind!
9. If you could live anywhere, where would that be? I would want to live in Tokyo, Japan. I love Japanese snacks and ramen. It would be great to just walk downstairs and have a bowl of ramen!
10. What is your favourite holiday/time of year and why? I really enjoy Christmas! I love the Christmas lights and all the Christmas treats I allow myself to eat once a year!