# PRIVACY AND SECURITY BREACH SERVICES

### WHAT DO I DO IF I THINK I'VE HAD A BREACH?

At the first sign of a breach, contact our claims team at 1-866-856-9203 or claims@trisura.com

Trisura Guarantee Insurance Company now provides privacy and security breach services that will help you react in the event of a data breach, without the expense of hiring in-house expertise.

#### WHAT IS A DATA BREACH?

A data breach is a security incident where an untrusted source gains access to sensitive, protected or confidential information.

# PRIVACY AND SECURITY BREACH CONSULTING SERVICES

In the unfortunate event of a breach, Trisura's group of experts will help you quickly develop a clear breach response strategy and incident management plan. Services include:

- Breach counselling: help with determining whether a breach has occurred and assess the severity of the incident
- **Crisis management:** time-saving, professional approach
- Media relations consulting: public relations assistance to help restore your business' reputation
- Legal support: a clear outline of steps taken and remediation

# ENHANCED INSURANCE COVERAGES FOR A COMPLETE PRIVACY AND SECURITY INSURANCE PACKAGE

Trisura offers additional insurance coverages to mitigate the impacts of a breach on your business. Contact your insurance broker today for more information about these optional enhanced coverages:

- Regulatory research and compliance expense: coverage for legal advice and guidance on applicable legislative requirements
- Forensic investigation expense: coverage for forensic expertise who help determine how the intruder got into the device/system and what data has been compromised
- Notification expense reimbursement: covers the costs for a breach expert to assist in drafting a notification message along with all printing, mailing, postage or address verification costs for sending this notification message
- Notification recipient services: covers the cost in providing fraud remediation services to individuals that have been affected by the breach

### **ABOUT TRISURA**

Trisura Guarantee Insurance Company is a Canadian specialty insurance and surety company with offices across Canada, providing customized solutions and expertise through a select broker network. Trisura Guarantee is uniquely positioned to satisfy Canadian risks in contract, commercial and developer surety, directors' and officers' liability, fidelity, professional liability including media and cyber liability and warranty products.

Refer to your policy for complete details. In case of inconsistency between this document and your policy, the policy terms, conditions and limitations will apply.

